CONFIDENTIAL FORM FSW-27

INCIDENT REPORT

No. 001

Date _____ **Time** _____ **Station** _____

Offender (nickname or code name) _____ **Order** _____

OFFENSES (check all that apply)

- ☐ Changed the order (twice)
- ☐ Yelled at the speaker box
- ☐ "Where's my food?"
- ☐ Complained after eating it
- ☐ Phone on speaker
- ☐ Expired coupon (by years)
- ☐ "Get me your manager"
- ☐ Showed up at closing
- ☐ Kid left to run wild
- ☐ Ordered, then drove off
- ☐ Blamed me for the menu
- ☐ Other _____

Burn Level (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) *1 = cold fries, 10 = grease fire*

WHAT HAPPENED

_____

_____

_____

_____

WHAT I WANTED TO SAY

_____

_____

WHAT I ACTUALLY SAID *(usually "Sorry about that!")*

_____

ACTION TAKEN

- ☐ Smiled and said "Sure!"
- ☐ Vented to a coworker
- ☐ Wrote it here
- ☐ Remade the order
- ☐ Hid in the walk-in
- ☐ Said nothing (rage within)
- ☐ Filed a report card

Filed under: Things I Can't Say at the Window